# CUSTOMER SERVICE AND SPARE PARTS

DORNIER

WEAVING

# **DORNIER stands for precision and quality**

The diversity of the textile world – this is exactly where the Lindauer DORNIER GmbH is at home. Innovation and technical advance have been focal points of the Lindauer DORNIER GmbH since it was founded in 1950. This is the reason why the family-owned company is a worldwide technological leader.



DORNIER spare parts "Made in Germany"

# Precision through modern production technology

Modern textile industry demands on weaving machines are manifold: More flexible and resource-saving usage of materials; extreme pattern diversity; absolute functional reliability and fault-free fabrics. The industry also demands shortest possible standstill times to ensure very high productivity. Safety, flexibility and reliability play a major role in spare parts supply and there is no alternative to guaranteed brand quality. DORNIER provides original spare parts "Made in Germany" where the quality ensures a long machine service life. We attain this quality with a modern machine pool and highly qualified personnel who we also train ourselves.

# 100% production in DORNIER's facilities

- 37,000 relay nozzles
- 6,600 rapier heads made of bar stock
- 18,000 carbon fibre toothed racks from our injection moulding facility
- 20,000 injectors with injector fixtures as well as mixing tubes with mixing tube fixtures for main and pilot nozzles





"Made in Germany" in Lindau and Esseratsweiler at Lake Constance

## Spare parts and guarantee

Our spare parts are manufactured according to strict quality guidelines (ISO 9001 certification). The parts are tuned for optimum interaction with other machine components of the weaving machine. For example, the braking and accelerating dynamic of the DORNIER clutch/brake unit or the weight relations of rapier filling insertion elements are designed exactly to match our gearboxes. This ensures occurring forces can not overload or severely damage other components.

The Lindauer DORNIER GmbH will not assume any responsibility for damage caused when other than original spare parts are used. The complete warranty becomes void for this weaving machine in this case.

We explicitly recommend ordering spare parts for your DORNIER weaving machine the factory us or from our representatives.



Training center in Lindau

# Service

A trained, competent and experienced DORNIER assembly and service team is available from the start. The on-site technicians together with the service centers in Lindau, China, India, USA and Turkey are our hallmark. We also provide individual training for our customers' personnel either in Lindau or locally.

Should unexpected machine stops occur, we guarantee immediate problem clearance through fast reaction with our competent and reliable experts.

Our systematic machine concept allows retrofitting or conversion for modernizing your weaving machines. Our electronic specialists would be pleased to advise you on the various options available to bring the hard- or software up to the latest state.



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